

少數族裔 外展隊

服務對象

少數族裔人士，包括孟加拉、印度、印度尼西亞、尼泊爾、巴基斯坦、菲律賓、泰國和斯里蘭卡（當中不包括免遣返聲請人士）

服務內容

- 外展服務
- 小組工作
- 義工服務
- 偶到服務 / 電話諮詢服務
- 轉介服務
- 大型活動
- 輔導服務

中心開放時間

- 每星期開放12節，其中包括晚上兩節、星期六及日各一節
- 公眾假期休息
- 有關詳情，請參考個別中心的開放時間

聯絡方法

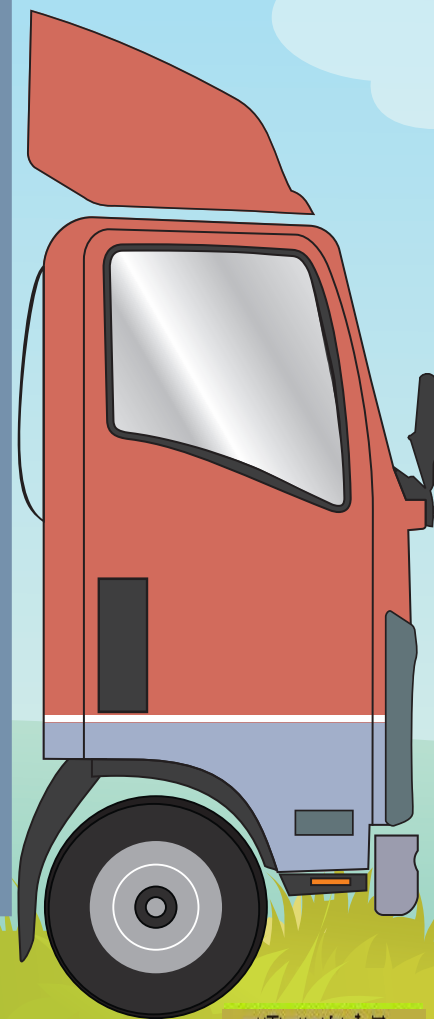
服務地區 (範圍)	機構 / 地址	聯絡電話號碼 / 電郵地址
中西區、南區、離島、東區、灣仔及觀塘	鄰舍輔導會 B Square 少數族裔外展服務隊 香港筲箕灣道361號利嘉中心26樓	2111 0494 otem@naac.org.hk
深水埗、九龍城、油尖旺、黃大仙及西貢	香港基督教服務處動融 - 多元文化外展隊 九龍太子砵蘭街450-453號HQ二樓B及C室	2708 2018 otem@hkcs.org
屯門、元朗、沙田、荃灣、葵青、大埔及北區	香港聖公會多元文化外展服務隊 新界元朗屏郎屏商場一樓 L102-L103 (分隊:新界葵涌和宜台道 22 號 1 樓 113 室)	3614 0575 otmc@skhwc.org.hk

服務簡介

社會福利署委託3間非政府機構於香港、九龍及新界共設立3支少數族裔外展隊，主動接觸及協助有需要的少數族裔人士與主流福利服務聯繫。外展隊讓少數族裔人士與主流福利服務接軌，透過及早識別及介入，為他們提供一系列的服務。

目的

- 以外展手法識別有福利需要的少數族裔人士，並介紹福利服務
- 向少數族裔人士提供服務以預防家庭問題的發生、增強他們解決問題的能力、改善家庭關係及強化支援網絡，讓他們能及早融入本地社群
- 增強少數族裔人士與本地居民之間的了解，以促進社會共融和種族和諧



Outreaching Team for Ethnic Minorities

Target Group

Ethnic Minorities especially those from Bangladesh, India, Indonesia, Nepal, Pakistan, Philippines, Thailand and Sri Lanka (excluding Non-Refoulement Claimants)

Service Content

- Outreach service
- Group work
- Volunteer service
- Drop-in service / telephone enquiry service
- Referral service
- Mass programmes
- Counselling services

Opening Hours

- 12 sessions per week including 2 evening sessions, 1 Saturday session and 1 Sunday session
- Closed on public holidays
- For details, please refer to the opening hours of respective teams

Contact

Districts (Cluster) Served	Agency / Address	Contact no. / Email address
Central and Western, Southern, Islands, Eastern, Wan Chai and Kwun Tong	The Neighbourhood Advice-Action Council B Square Outreaching Team for Ethnic Minorities (OTEM) 26/F, Lancashire Centre, 361 Shau Kei Wan Road, HK	2111 0494 otem@naac.org.hk
Sham Shui Po, Kowloon City, Yau Tsim Mong, Wong Tai Sin and Sai Kung	Hong Kong Christian Service M.O.T.I.ON - Multicultural Outreaching Team for Inclusion (OTEM) Room B & C, 2/F, HQ, 450-453 Portland Street, Prince Edward, Kowloon	2708 2018 otem@hkcs.org
Tuen Mun, Yuen Long, Sha Tin, Tsuen Wan, Kwai Tsing, Tai Po and North District	Hong Kong Sheng Kung Hui Outreaching Team for Multi-Cultural Community (OTEM) L102-103, 1/F, Long Ping Shopping Centre, Long Ping Estate, Yuen Long, New Territories Sub-base: Room 113, 1/F, 22 Wo Yi Hop Road, Kwai Chung, New Territories	3614 0575 otmc@skhwc.org.hk

Service Description

The Social Welfare Department commissioned three non-governmental organisations to set up three outreaching teams for ethnic minorities (OTEM) on mainly Hong Kong Island, in Kowloon and the New Territories to proactively reach out to ethnic minorities and connect those in need with mainstream welfare services. The outreaching team acts as a gateway to mainstream welfare services for ethnic minorities (EMs) to early identify the needy EMs for early intervention through the provision of a package of services.

Objectives

- To reach out to EMs and connect the needy ones with mainstream welfare services
- To provide services to forestall occurrence of family problems, enhance the problem solving capacity, family relationship and support network of EM service users for early integration into the local community
- To cultivate better understanding between EMs and local residents in pursuit of social inclusion and racial harmony

